



WSI Experience Centre Health and Safety

At the Western Sydney International Airport Experience Centre, the safety of our visitors is of supreme importance. We have put measures in place to prioritise the health and wellbeing of everyone.

The core strategies adopted are:

- Creating safe environments – including observing protocols around limiting the number of visitors and staff within our space and installing signage to ensure social distancing.
- Vigilance in adhering to the most up-to-date government instructions and guidelines – our commitment is to stay up to date with all information to ensure safety.
- Centre to be closely maintained and monitored – including ongoing revision of hygiene protocols, increased cleaning and disinfecting, and providing additional hand sanitiser and disinfectant surface wipes.
- Information will always be made available to our visitors – to help people stay safe.

The conditions of entry for visitors has been updated to reflect these strategies and are available upon entry to the Experience Centre and outlined below.

WSI EXPERIENCE CENTRE CONDITIONS OF ENTRY

MAXIMUM CAPACITY IS 10 PEOPLE.

COVID Conditions of Entry

Please help us keep COVIDSafe by adhering to the following requirements:

1. Confirm that you are well and must not have experienced cold or flu like symptoms, have returned from overseas and/or visited any known COVID hotspots in the last 14 days
2. Provide current contact details (name, phone number and/or email) upon arrival. These details will be stored confidentially and securely by the WSA Co for 90 days and in accordance with their Privacy Policy and used only for the purposes of tracing COVID-19 infections.
3. Maintain a 1.5m distance from others always in accordance with public health orders.
4. Practice safe hygiene, including using hand sanitizer and surface wipes throughout the Centre.
5. Remember, not to shake hands or exchange physical greetings
6. Consider downloading the COVIDsafe app prior to entry and have it active.

General Conditions of Entry

By entering the WSI Experience Centre, you agree to be bound to these conditions of entry.

1. No child or children aged 16 or under will be admitted to the Centre unless they are accompanied by an adult who shall be 18 years or over and such child or children whilst on site must remain under the control or supervision of an adult at all times.



2. No dogs except guide dogs or other pets of any kind shall be allowed in the Centre.
3. Non-commercial filming and photography is permitted in the centre except where signs specifically prohibit it.
4. CCTV is in operation within the Centre.
5. WSA Co accepts no responsibility for any loss and/or damage items.
6. Smoking is strictly prohibited.

Visitors who do not comply with these conditions will be asked to leave to ensure the safety of all.

If you have any concerns regarding these conditions of entry, please talk to our Experience Centre staff. You can also provide feedback via email info@wsaco.com.au or by calling 1800 972 972.

We thank you for your cooperation.